

Hounslow Highways, the appointed highways service provider, is responsible for improving and maintaining the borough's entire street scene assets fence-to-fence for the next 25 years. Over the next five years, Hounslow Highways will be investing £100 million in the borough's roads, footpaths, street lights and street cleansing. The focus on the footpaths is to make walking safer and more enjoyable for everyone.

Unavoidably there will be some disruption during the works but we aim to minimise this wherever possible. We work with the utility companies that provide gas, electricity, telephone and cable services to ensure we coordinate and manage the activities to cause as little disruption as possible.

Our Commitment to You

Hounslow Highways is committed to the consistent improvement of the places and spaces in the London Borough of Hounslow and to working closely with local communities, residents and businesses to build a better borough. We hope that everyone will enjoy the new look and feel that we create over the coming years and that everyone takes part in this exciting opportunity to improve our local areas.

If you have any further questions, wish to report a fault or wish to comment on any aspect of the Hounslow Highways service, please visit:

www.hounslowhighways.org

or telephone:

0208 583 2000



Big Step Forward



**London Borough
of Hounslow**

What types of materials do you use for the new footpaths?

We use asphalt for most of the footpath work. In conservation areas however, we have adopted a like-for-like approach where paved footpaths will be replaced with paving. In some areas, we will use a technique that involves laying coloured asphalt, shaped to replicate paving or other existing surfaces. This method gives the visual effect of paving or blockwork combined with the strength and durability of asphalt. The best option will be chosen to suit the needs of pedestrians and where necessary, parking for vehicles, including any strengthening work required.

What does this mean for the trees on my street?

If your street has been identified for work and has street trees within the footpaths, Hounslow Highways will inspect each individual tree and its surroundings to assess the most appropriate material to use around the base of the tree. This review takes place by a qualified Arboriculturalist and the Project Manager for the works.

What does a tree pit look like?

The area on the footpath surrounding the tree trunk is called a 'tree pit'. Hounslow Highways uses a flexible material, asphalt, to cover the tree pit area. Resin bound materials and topsoil are not considered as suitable surfaces for pedestrian traffic and require extremely high maintenance. Also, the safety of pedestrians would be compromised due to the high likelihood of frequent failure of these materials.

Will my crossover be affected by footpath works?

Where a properly installed crossover has been provided through the council in the past, this will be replaced in keeping with the new footpath construction.

Can you install a crossover outside my house when you are doing the works?

Where you do not have a current crossover or where this has been installed outside of the council's proper processes, there will be the opportunity for you to apply for a properly constructed and registered access to be installed during the works. There will be a discount of 20% offered. For more

information on crossovers, please visit the 'Dropped Kerbs and Crossovers' page on our website.

What notification do you give?

We provide written notification to residents and businesses, as well as advanced warning signs and clear diversion routes. You can also visit the 'My Works' page on our website, type in your postcode and find out what and when works are planned in your street over the next few years.

Hounslow Highways is always looking for new and improved ways to communicate with residents and businesses, however, so please let us know how you think we can improve via the 'Contact Us' page on our website.

